## **RESPONSIBLE AUTHORITY RESPONSE TO LICENSING APPLICATIONS**

## **RESPONSIBLE AUTHORITY – Gwent Police**

| Name of Applicant | Bhavdip Nakum (Lifestyle Express)                            |
|-------------------|--|
| Premises          | Unit 4 Holaman House, 36-38 Newport Road, Caldicot, NP26 4BQ |

| Your Name                       | Mark Williams         |
|---------------------------------|-----------------------|
| Job Title                       | Police Constable 1689 |
| email Address                   |                       |
| <b>Contact Telephone Number</b> |                       |
| Date                            | 14/09/2024            |

| Which of the four Licensing Objectives does your representation to? |   |
|---|---|
|   | V |
| The Prevention of Crime and Disorder                                | X |
| Public Safety   | X |
| The Prevention of Public Nuisance                                   |   |
| The Protection of Children from Harm                                | Х |

Please outline the reasons for your Representations

The applicant Bhavdip Nakum (Lifestyle Express) is seeking a new premises license to allow for supply of alcohol at the address Unit 4 Holaman House, 36-38 Newport Road, Caldicot, NP26 4BQ

The opening times of the premises will be:

Monday- 07:00- 21:00 Tuesday- 07:00- 21:00 Wednesday-07:00- 21:00 Thursday- 07:00- 21:00 Friday- 07:00- 21:00 Saturday- 07:00- 21:00 Sunday- 07:00- 21:00

Hours for the sale of alcohol:

The applicant has requested the following hours for sale of alcohol: Monday – 07:00- 21:00 Tuesday- 07:00- 21:00 Wednesday- 07:00- 21:00 Thursday- 07:00- 21:00 Friday- 07:00- 21:00 Saturday- 07:00- 21:00 Sunday- 07:00- 21:00

The applicant already has already suggested conditions to promote the four licensing objectives. Gwent Police would advocate the re-wording of some of the proposed conditions and advocate a small number of additional conditions that would support the applicant in the promotion of the licensing objectives.

What conditions could be added to the licence to remedy your representation that the Licensing Sub-Committee could take into account The suggested conditions and variations to the license are as follows:

1) Fully documented staff training, to include training on the Premises Licence conditions as well as the premises' Challenge 25 Policy must be given. Training must be undertaken at regular intervals throughout the calendar year, at a minimum every 6 months. Staff must sign and date documentation at the conclusion of their training session, acknowledging that they have received and fully understood the training provided to them. This can be made for inspection by any Responsible Authority under the Licensing Act 2003. All staff are to be trained with respect to underage sales, such training to be updated as necessary when legislation changes and should include training in proxy sales and how to refuse sales to difficult customers. Safeguarding training should also be undertaken with all staff. Training should be clearly documented, signed and dated by both the trainer and member of staff receiving it. This documentation should be available for inspection on request by an authorised officer of the Licensing Authority or a Constable. These records shall be kept for a minimum of 12 months 2) An approved proof of age scheme shall be adopted, implemented and advertised within the premise such as 'Challenge 25' whereby an accepted form of photographic identification shall be requested before

photographic identification shall be requested before any alcohol is sold to any person who appears to be under 25 years of age. Acceptable proof of age shall include identification bearing the customers photograph, date of birth and integral holographic
mark or security measure. Suitable means of
identification would include PASS approved proof of
age card, photo-card driving licence and passport
(ii) Publicity materials notifying customers of the operation

(ii) Publicity materials notifying customers of the operation of the Challenge 25 scheme shall be displayed at the premises, including a Challenge 25 sign of at least A5 size at the entrance to the premises and where practicable at each point of sale.

3)The premises licence holder shall require the designated premises supervisor, or in his / her absence other responsible person, to keep an 'incident / refusals' logbook in a bound book in which full details of all incidents are recorded. This shall include details of any refused sales and shall give details of the persons involved, incident description, time and date, actions taken and final outcome of the situation. This shall be completed as soon as possible and, in any case, no later than the close of business on the day of the incident. The time and date when the report was completed, and by whom, is to form part of the entry. The logbook is to be kept on the premises at all times and shall be produced to an authorised officer of the Licensing Authority or a constable when required. These records shall be kept for a minimum of 12 months

4) CCTV shall be in use at the premises.

(i) Where a CCTV system is to be installed, extended or replaced, it shall be to an appropriate standard as agreed with the Licensing Authority in consultation with the

| Police. Where a CCTV system is to be installed, it shall be<br>fully operational by the day the licence is granted.<br>(ii) The CCTV equipment shall be maintained in good<br>working order and continually record when licensable<br>activity takes place and for a period of two hours afterwards;<br>(iii) The premises licence holder shall ensure images<br>from the CCTV are retained for a period of 31 days. This<br>image retention period may be reviewed as appropriate by<br>the Licensing Authority;<br>(iv) The correct time and date will be generated onto<br>both the recording and the real time image screen;<br>(v) If the CCTV equipment (including any mobile<br>units in use at the premises) breaks down the Premises<br>Licence Holder shall ensure the designated premises<br>supervisor, or in his/her absence other responsible person,<br>verbally informs the Licensing Authority and the Police as<br>soon as is reasonably practicable. This information shall be<br>contemporaneously recorded in the incident report register<br>and shall include the time, date and means this was done and<br>to whom the information was reported. Equipment failures<br>shall be repaired or replaced as soon as is reasonably |  |
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| contemporaneously recorded in the incident report register<br>and shall include the time, date and means this was done and  |  |
|   |  |
| rectified;<br>(vi) The premise licence holder shall ensure that there<br>are trained members of staff available during licensable   |  |
| hours to be able to reproduce and download CCTV images<br>into a removable format at the request of any authorised<br>officer of the Licensing Authority or a constable.  |  |
| (vii) The system shall also record clear images permitting the identification of individuals.   |  |

| <ul> <li>(viii) There shall be clear signage indicating that CCTV equipment is in use and recording at the premises during operating hours.</li> <li>(viiii) The CCTV system shall ensure all licensed areas of the premises (except toilet facilities) are monitored, including all entry and exit points and external areas including licenced café pavement areas, and should ensure frontal identification of every person entering and in any light condition</li> </ul> |
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